

# GRAITEC Advantage



## UPDATES, TECHNICAL SUPPORT, ASSISTANCE. DO YOU WANT SOME GUARANTEES?

GRAITEC Advantage is an annual subscription maintenance contract that guarantee's you optimal use of your software through the following benefits:

- **Software updates**
- **Technical support**
- **Secure online resource area**



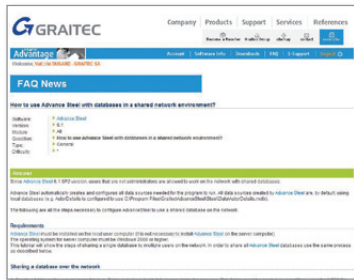
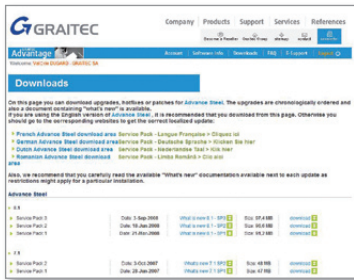
### Software updates

Our products innovation cycle includes a number of updates and service packs resulting from the constant work of our R&D department. Offering high-end innovative solutions and constantly meeting our customers' demands is a priority for our engineers who take into consideration your suggestions, integrate new technologies, develop, test and document the software.



### Technical support

GRAITEC has implemented regional technical support accessible by phone, fax and/or e-mail to help you use your software on a daily basis. Technical support includes software assistance, structural modelling consultation and our technical staff also carry forward your comments and requests to the R&D team.



# Advantage Online

Advantage Online is a technical database available anytime for consultation. Simply enter your login and password on the home page of our web site - [www.graitec.com](http://www.graitec.com) and you will have access to lots of information and useful services that will help you get the most from your software and save you time.

Advantage Online also gives you the option to personalise your preferences in order to automatically receive the FAQ's in line with your interests.

**Advantage Online is truly dedicated to you!**

**Any question, any information? Think Advantage Online!**

- Useful advice for project start-up
- Product information: new features, improvements, release dates, etc.
- Downloadable update patches
- FAQ's
- E-support
- Useful links, etc.

